

**CONSUMER GRIEVANCES REDRESSAL FORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**

**TIRUPATI**

**This 10<sup>th</sup> day of April'2025**

**C.G.No.227/2024-25/Kadapa Circle**

**CHAIRPERSON**

**Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

**Sri. K Ramamohan Rao**

**Member (Finance)**

**Sri. S.L. Anjani Kumar**

**Member (Technical)**

***Between***

**Smt. W. Vijaya Lakshmi**

**Member (Independent)**

Sri. K.Jaya Chandra Reddy,  
Kadirivaripalli (V), Yerraguntla (M),  
Kadapa – District.

Complainant

***AND***

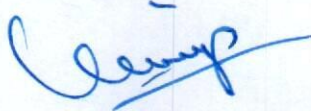
1. Superintending Engineer/O/Kadapa
2. Dy.Executive Engineer/O/Yerraguntla
3. Executive Engineer/O/Proddatur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 08.04.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

**ORDER**

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 06.12.2024 at Jammalamadugu stating that in their village the electric poles and wires are in damaged condition and they are to be replaced.



02. The said complaint was registered as C.G.No.227/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on the receiving the complaint, they replaced the damaged poles and conductor with new ones and redressed the grievance of the complainant.
03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that on the receiving the complaint, they replaced the damaged poles and conductor with new ones and redressed the grievance of the complainant. The complainant also issued letter of satisfaction confirming the same. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website [vidyutombudsman.ap.gov.in](http://vidyutombudsman.ap.gov.in).

Typed to dictation by the computer operator-1 corrected and pronounced in the open Forum on this 10<sup>th</sup> day of April'2025.

*(Signature)* 10/04/25

CHAIRPERSON

*(Signature)*  
Member (Finance)  
10/04/25

*(Signature)*  
Member (Technical)

*(Signature)*  
Member (Independent)

**Documents marked**

For the complainant: Nil

For the respondents: Nil

**Copy to the**

Complainant through whatsapp and Post

All the Respondents

**Copy Submitted to**

The Chairman & Managing Director/Corporate Office/APSPDCL/  
Tirupati.

The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar,  
Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to  
220/132/33/11 KV AP Carbides Sub Station, Dinnedevarapadu Road,  
Kurnool-518002, State of Andhra Pradesh.

The Stock file.

*[Handwritten signature]*  
10/04/25

